
Chief of Client Services (Social Services) - Edmonton

Job Number: J0718-0044

Job Type: Permanent, Full-Time

City: Edmonton, Alberta

Hours of Work Per Week: 40 Monday through Friday, 8:30am - 4:30pm

** Ability to travel within Alberta, British Columbia and Northern Ontario, as needed

Closing Date: July 22, 2018

Hiring Manager: Caroline Bonesky - Chief Executive Officer

THE PROGRAM

Do you have the leadership qualities to support a highly committed and passionate workforce?

Can you create an environment that inspires human services workers to be the best they can be?

WJS Canada is a private, national social service agency that provides community-based services to children and families, persons with developmental disabilities and young offenders. Our team of over 600 support workers, social workers & behavioral therapists located in Alberta, BC & Ontario, work with with individuals, families and groups to foster positive life changes, build skills and the confidence/resiliency to face or overcome life's challenges.

THE POSITION

Are you passionate about developing services that meet emerging needs across Canada?

WJS Canada has experienced significant growth over the past ten years and is looking to hire a Chief of Client Services to leverage this strong foundational work to further enhance and expand services in urban and remote communities in British Columbia, Alberta and Northern Ontario. This senior management role complements a team of skilled, experienced finance, HR and policy leaders already in place. This role will have responsibilities which span across all service streams in all communities.

The Chief of Client Services will work closely with the Chief Executive Officer and the National Management Team to ensure that WJS assumes a leadership role in service excellence to enhance the quality of client care and employee satisfaction. This role will be the senior corporate representative in Alberta.

This is a unique opportunity for an experienced professional who desires to make a difference. This professional will thrive on implementing a new service delivery framework, with quality enhancement projects.

***** Prior to confirmation of employment all applicants must provide a current (dated within 3 months of hiring date) Criminal Record Check and Ministry Check. These checks can take up to 6 weeks to obtain, please ensure you prepare accordingly.**

AS AN IDEAL CANDIDATE YOU POSSESS

The ideal candidate will have a Master's or Bachelor's in Human Services and a minimum of 7 years experience in a senior leadership role with a demonstrated ability to develop and enhance strong clinical services to marginalized populations. Excellent collaborative, organizational and communications skills are a must. As are a strong understanding of child welfare practices, culturally based services to aboriginal children and families, youth justice and services to persons with developmental disabilities. The position requires sound computer skills and the ability to work flexible hours. Travel will be required. This position will be based in Edmonton, Alberta.

WHAT WJS CANADA DOES

WJS Canada's mission is 'Strengthening people and communities with innovative, individualized services'. The support we provide for families, emphasizes building relationships to enhance the family's strengths and achieve goals that address their needs for support in areas of struggle. Services are individualized and based on the family's belief that their own internal resources can be strengthened and that other helpful skills can be developed. For more information on WJS, services and career opportunities, visit www.wjscanada.com

OUR EMPLOYEES ENJOY

At WJS Canada, trust, strong connections, innovation and results are the pillars of our mandate. We manage by developing our core strength: our people. We give employees the tools to do the job, developing their competence and their confidence, by conducting training programs to ensure professional development and build skills, employee morale, employee safety, health, loyalty and satisfaction. Developing people includes respecting employees work-life balance through flexible hours, locations and duties. We support our staff with assistance and benefit packages, innovative wellness programs and compassion for the life challenges they face.

For more information on WJS Canada visit our website: www.wjscanada.com

IS THIS THE OPPORTUNITY YOU'VE BEEN LOOKING FOR?

If so, please click the link below to apply (or copy and paste it into your internet browser) or visit www.wjscanada.com
<https://clients.njoyn.com/CL4/xweb/xweb.asp?clid=76383&page=jobdetails&jobid=J0718-0044&BRID=EX85748&SBDID=22042&LANG=1>