

## CAREER OPPORTUNITY

### Client Services Manager Rock Lake Health District; 0.8 Permanent Position

The Client Services Manager (CSM) is responsible for the effective integration of client care services within Rock Lake Personal Care Home (PCH) and Prairie View Lodge (PVL) and Rock Lake Hospital (RLH).

The CSM provides direction concerning implementation and evaluation of clinical planning, management of human resources, development of standards and policies, fiscal management, integration of quality improvement, risk management and utilization systems and active support of education and research.

The CSM directly supervises the Registered Nurses, Registered Psychiatric Nurses, Licensed Practical Nurses, Recreation Coordinators, Recreation Assistants and Health Care Aides at PCH and PVL.

The CSM provides leadership and assumes responsibility for RLH in collaboration with the RLH Clinical Resource Nurse (CRN).

The CSM provides support and leadership to the clients, their families/significant others, and the front line staff.

#### **Qualifications:**

- Bachelor of Nursing Degree. An equivalent combination of education and experience may be considered.
- Demonstrated management/leadership experience.
- Current BCLS, CTAS, ACLS and TNCC
- Demonstrated commitment to personal continuing education and development.
- Demonstrate RLHD Core Competencies

Please send resume to the Rock Lake Hospital Business Office or e-mail to [dfollis@southernhealth.ca](mailto:dfollis@southernhealth.ca) or [vcollins@southernhealth.ca](mailto:vcollins@southernhealth.ca) For more information contact Darlene at 204-873-2132 ext 0.