

# Social Service Worker

**2-Year Diploma**



Make a meaningful difference in the lives of others while you promote social well-being and long-lasting change. The skills you learn in this diploma program will help people and communities address social issues.

## PROGRAM LEARNING OUTCOMES

- ▶ Plan and implement accessible and responsive programs and services, recognizing the diverse needs and experiences of individuals, groups, families and communities, and meeting these needs.
  - ▶ Develop strategies and approaches that support individual clients, groups, families and communities in building the capacity for self-advocacy, while affirming their dignity and self-worth.
  - ▶ Recognize the capacity for resilience and growth of individuals and communities when responding to the diverse needs of marginalized or vulnerable populations to act as allies and advocates.
  - ▶ Work with individuals, groups, families and their communities to ensure that service provider strategies promote social and economic justice, and challenge patterns of oppression, discrimination, harassment, and sexual violence with clients, coworkers and communities.
  - ▶ Identify and address systemic barriers that produce ill effects, developing appropriate responses using approaches such as trauma-informed care practice.
- For a full list of program learning outcomes, visit [assiniboine.net/ssw](https://assiniboine.net/ssw).

## A CAREER IN THIS FIELD IS A GOOD FIT FOR YOU IF YOU WOULD ENJOY OR HAVE...

- ▶ Communicating with individuals from all backgrounds, including those who may be in distress or experiencing complex problems.
- ▶ Professional commitment to values and ethics, and to continuously developing professional competence.
- ▶ Thinking critically and creatively to find solutions to complex problems, often with limited resources.
- ▶ Understanding the challenges and experiences of the individuals and communities you work with, and showing empathy and compassion in your interactions.
- ▶ Working in an occupation that requires a deep understanding of the needs and experiences of individuals, families, and communities.
- ▶ Working with individuals, families, and communities to improve their well-being and quality of life.



### Campus/Delivery Options

Victoria Avenue East campus  
Parkland campus



### Available Intakes

September



### Work Integrated Learning

YR 1 | 4 weeks  
YR 2 | 8 weeks

## EXPECTATIONS

### Program and Industry

- ▶ Adhere to professional, legal, and ethical standards aligned with social service work.
- ▶ Be able to adapt to changing situations and work effectively in a variety of settings.
- ▶ Be able to manage your own emotions and respond appropriately to the emotions of your clients.
- ▶ Be patient and persistent in your work, as change may take time and involve setbacks.
- ▶ Be reliable, punctual, and attend work regularly.
- ▶ Establish and maintain clear and appropriate boundaries between personal and professional relationships, in accordance with professional, legal, and ethical standards of practice, for the well-being of yourself, co-workers, other professionals, and individuals and communities as service users.
- ▶ Have an awareness and understanding of different cultures, beliefs, and lifestyles, and demonstrate cultural humility in your interactions with clients.
- ▶ Listen carefully, concentrate, and ask the right questions.
- ▶ Listen to directions and act on them accordingly.
- ▶ Recognize the diverse needs and experiences of individuals, groups, families, and communities.
- ▶ Record information accurately and communicate effectively.

- ▶ Work in accordance with professional and workplace standards.
- ▶ Work within the boundaries and scope of practice in the role of a social service worker.
- ▶ A valid driver's license and access to a vehicle is strongly recommended, given the potential need to travel for practicum placement

## CAREER OPPORTUNITIES

- ▶ Probations
- ▶ Child and family service agencies
- ▶ Addictions
- ▶ Mental health
- ▶ Schools
- ▶ Community group homes
- ▶ Food banks
- ▶ Resource centres

## ADMISSION REQUIREMENTS

- ▶ A complete Manitoba Grade 12 or equivalent
- ▶ English 40G/40S or equivalent with a minimum mark of 60%
- ▶ Current criminal record vulnerable sector check
- ▶ Current child abuse registry check
- ▶ Current adult abuse registry check

## Next Steps

Confidence in the career path you choose to embark on is key and selecting the right program for you is the first step. At Assiniboine, we offer an opportunity to explore and experience a program before applying. Choose to:

### SPEND A DAY WITH US

Our Spend a Day program runs from November to March for most programs. When you spend a day at Assiniboine, we partner you with a current student in the program of your choice so you have the opportunity to:

- ▶ Participate in classroom activities
- ▶ Experience college life
- ▶ Explore all of our helpful services for students
- ▶ Meet current college students and instructors
- ▶ Enjoy a free lunch on us!

[assiniboine.net/infosessions](http://assiniboine.net/infosessions)

### ATTEND AN ONLINE INFO SESSION

Our free, live online information sessions give you the inside scoop on our college, the program you're interested in and life at Assiniboine. Register in advance and from the comfort of your own home, log in to learn what Assiniboine has to offer.

[assiniboine.net/infosessions](http://assiniboine.net/infosessions)



Ready to start?  
**Apply Now!**