

Adeola Adebayo
Apt 4- 945 Queens
Avenue Brandon, MB.
R7A 1L8
4376601906
taofik4eva2008@yahoo.com

PROFILE

Highly experienced and reliable Grocery Retail worker with an exemplary customer service record Especially adept at creating innovative and visually attractive food displays. Able to maintain excellent cordial and professional relationships with staff and customers.

SKILLS, STRENGTHS AND ABILITIES

- Excellent communication and listening skills
- Excellent customer service skills combined with exceptional inter-personal skills
- Excellent ability to interpret and apply policies, procedures, guidelines, rules, terms and conditions
- Good time management and attention to detail
- Excellent organizational skills for managing
- Ability to work as a team member and foster a cooperative work environment
- Ability to work with little or no supervision and to take initiative
- Proficient in the use of Microsoft Word, Excel, dynamics 365 and Power Point
- Ability to handle highly sensitive material and information
- Good problem-solving skills

EDUCATION

- Assiniboine Community College Brandon MB. 2023
Diploma: Business Administration
- The Polytechnic Ibadan - Nigeria 2012
Higher National Diploma: Business Administration

WORK EXPERIENCE

Containers Corporation Of Canada, 85B Leek Crescent, ON L4B 1H1, **Aug 2023 – Dec 2023**
Ontario

Position: **Warehouse General Laborer**

- Provided quality services by following organization standard
- Ensured safe and clean work environment by keeping shelves, pallet area, and workstations neat
- Completed shipments by processing and loading orders.
- Prepared orders, pulling materials, packing boxes, placing orders in delivery area
- Ensured reports by entering required information
- Contributed to team effort by accomplishing related results as needed

Olu Olu Foods Limited **Sep 2011 – July 2023**

Lagos Nigeria

Position: **Sales Associate**

Responsibilities

- Prepared merchandise for the sales floor by pricing or tagging.
- Provided positive first impressions to welcome existing, new, and potential customers.
- Built and promoted strong and long, lasting customer relationship by understanding and meeting their need
- Managed customer calls effectively and efficiency in a complex, fast-paced environment

- Helped customers locate products and checked store systems for merchandise at other sites.
- Resolved customer issues with the highest level of professionalism and integrity to ensure customer satisfaction and retention
- Achieved sales targets by successfully managing the sales team
- Maintained proper store administration and ensured total compliance with policies and procedures set by the organization

Just rite Super Stores

Sep 2010 –Sep 2011

Lagos Nigeria

Position: **Cashier**

Responsibilities

- Scanned goods and ensuring pricing are accurate
- **Collected payments whether in cash or credit**
- Resolved customer complaints, guide them and provide relevant information
- Maintained clean and tidy checkout area
- Ensured greeting customers when entering or leaving the store
- Cross-sell products and introduce new ones
- Redeemed stamps and coupons
- Provided a positives customer experience with fair, friendly, and courteous service

Jendol Superstore

May 2009 – June 2010

Lagos Nigeria

Position: **Store Keeper**

Responsibilities

- **Ensured Implementing goods receipt and issues procedures**
- **Tracked inventory**
- Putting goods in the warehouse
- Arranged goods in the warehouse and ensure the safety
- Strict complying with regulations on fire prevention
- Good teamwork skills

References – Available upon request