



Parts Sales Associate

Brandon, Manitoba

Our client offers:

- Competitive Compensation
- Great Benefits and RRSP Program

About the company:

AgWest Ltd. is one of Canada's most prominent agricultural equipment dealers with six locations throughout Manitoba. From numerous AGCO brands, AgWest provides new and used farm equipment to keep farming operations productive year-round. They provide a full selection of attachments, supply products and genuine parts from dedicated sales and service teams.

How to Apply:

Please apply online at www.jobs.peoplefirsthr.com or by emailing your resume in confidence to Brittney Frias at bfrias@peoplefirsthr.com. For further information about this career opportunity, please feel free to contact Brittney at 204-807-0702.

We thank all applicants for their interest; however, only those selected will be contacted for an interview.

On behalf of our client, AgWest we are looking to hire a Parts Sales Associate to join their team! The Parts Sales Associate plays a vital role in customer service at their Branch as the key customer contact for advising and distributing parts and consistently providing superior service.

As the Parts Sales Associate you will:

- Demonstrate safe, environmentally sound, and healthy work behaviors at all times, in support of Agwest's Health and Safety Policies, Programs, and initiatives.
- Enhance our customer's experience and commitment to brand loyalty by providing product expertise, relevant parts recommendations, and regular communication of current and upcoming parts promotions.
- Manage parts inquiries and correspondence effectively over the parts counter, through email, text, and by phone in a timely and courteous manner.
- Manage the daily functions of the parts operation, including sourcing, procuring, and ordering parts, following up on backorders and credits, conducting inventory counts, and processing cores and warranties.
- Provide on-call service as required, at times on weekends and evenings.

You and Your Experience:

- Minimum post-secondary education.
- Previous parts experience preferred.
- Knowledge of the Ag industry and Ag equipment Parts and Service is an asset.
- Strong communication and problem-solving skills to meet/exceed customer service needs.
- Proven agility in a fast-paced, demanding environment with multiple and changing priorities.
- Career-minded, strong initiative, positive mindset, known for cultivating teamwork.
- Highly organized with effective data management and inventory systems skills.
- Available and willing to work flexible shifts.