

## Job type

**Part time - Regular**

## Shift & schedule

**Weekend availability and Holidays**

## Job Listing: Premium Server/ Bartender

At Sodexo Live!, we take pride in crafting exceptional events at the most prestigious venues on the planet and creating lasting memories for fans, visitors, guests and team members. Working with Sodexo Live! is more than a job; it's a chance to be part of something greater. Here, you'll build a career where 'everyday' is anything but normal.

Our experiences are unique, and so are our people. Bring your personality, your background and your desire to delight others. In return, we'll give you all you need to thrive. After giving it all, you'll return home knowing that you've played your part in creating a truly unforgettable moment.

- 2022 Forbes Best Employer for Diversity
- 2022 Front Office Sports Best Employers in Sports
- 2022 Disability Equality Index (DEI) Perfect Score

**Location:** We are seeking Premium Server/ Bartender for Keystone Centre operation in **Brandon MB.**

The **Keystone Centre** is a multi-purpose facility located in Brandon, Manitoba. Its main 5,102-seat arena which is known as **Westoba Place** is the home of the **Brandon Wheat Kings** of the **Western Hockey League** and the **annual Royal Manitoba Winter Fair**.

**Principal Function:** Premium Server/ Bartender

## Essential Responsibilities:

The Premium Server/Bartender is expected to provide exceptional service to all guests by serving food and beverages, both alcoholic and non-alcoholic, in a professional and knowledgeable manner. They will also be responsible for delivering orders to Premium suites and VIP locations within the facility. This position requires outstanding interpersonal skills, a high level of professionalism, and the ability to perform effectively in a fast-paced environment. The Premium Server/Bartender must have an impeccable attendance record and be available to work a regular event-based schedule, including nights and weekends.

- Must demonstrate the ability to meet the company standard for excellence in guest service, interaction with co-workers, and uniform standards.
- Deliver food and beverage quickly and efficiently.
- Serve beverages, including alcoholic beverages, responsibly to the guests; Accurately accounting for all alcohol served with a proper transaction; Ensure proper guest identification/age following local/state/federal regulations ensuring no sale to minors; Communicates "last call" in designated suites or VIP areas. Report cut-off needs are required.
- Responsible for learning or having knowledge of various beer, wine varieties & spirits available, and be able to learn to suggestively upsell products to guests.
- Maintain knowledge of all ingredient details (Allergens awareness) of every dish on the menu to answer guest questions.
- Checks all food & beverage delivered to clients for accuracy and quality.

- Maintains current “tickets-Tabs” for designated Suites as orders are placed. Presents accurate final checks to the guest; Ability to accurately report client orders and appropriately add tax & service charges.
- Listening and responding to any customer requests or concerns or directing the request to management as needed
- Immediately report any escalated safety, service, health, and guest intoxication concerns to management.
- Request additional products or restock products as required.
- Employee is responsible for the issuing POS system at their location.

#### **Qualifications/Skills:**

- One or more years of experience as a server or in the food service industry.
- Accurate and responsible cash-handling skills are required at all times.
- Strong attention to detail, ability to multi-task and prioritize in a fast-paced environment including expedited food orders & presentations.
- Maintaining professional composure under pressure.
- Ability to be self-directed while working in a team-oriented environment
- Professional interpersonal communication skills with co-workers, guests, and managers
- Ability to work a flexible schedule including nights, weekends, and long hours.

#### **Other Requirements:**

- Able to work effectively and safely while subject to wet floors, temperature extremes and excessive noise; must be able to lift up to 50 pounds in weight; must be able to maneuver in an often tightly-quartered environment.
- Smart choices are a must

Hours may be extended or irregular to include nights, weekends and holidays.

Thank you for expressing interest in employment with Sodexo Live!. While only those candidates considered for this position will be contacted, your resume will remain on file for 90 days.