

Member Service Supervisor
Full Time Permanent
Location – Brandon Branch

Fusion Credit Union

The Credit Union:

Fusion Credit Union is a full-service financial institution serving over 30,000 members across 18 branches in the Parkland and South Western Manitoba. With assets under administration exceeding \$1.5 billion, Fusion has the capacity, the commitment and the unique opportunity to support prosperity and growth in their home communities like no one else can.

Why Work at Fusion?

We are an organization that values collaboration, integrity, and member-focused service. We share a common desire to learn, grow and have fun at work. Here you'll find a dynamic and supportive work environment where your skills are nurtured, your growth is encouraged, and your contributions are celebrated.

We also offer a comprehensive health benefits package, employer matched pension, competitive salary and bonuses, and continued education opportunities.

The Position:

The Member Service Supervisor is responsible to supervise, motivate and develop member services staff. Ensure adequate cash supplies and adherence to security procedures.

Key Responsibility Areas:

- Member Service Administration
- Member Service
- Sales, Marketing and Promotion
- Employee Leadership
- Professional Team

Education & Experience:

- Grade 12 diploma
- One to three years' experience in the MSR position and/or experience in a financial institution.

Compensation:

Compensation for this position is \$55,374 to \$67,737 per annum. We also offer excellent benefits and a variable incentive pay program.

For a complete job description, please contact email address below. We appreciate all applications; however only those selected for an interview will be contacted.

Please email your resume and cover letter in confidence to:

Human Resources
hr@fusioncu.com