INFRASTRUCTURE ANALYST (BRANDON, MB)

WESTMAN COMMUNICATIONS GROUP (Westman) is seeking applications from energetic, highly motivated individuals to become part of our growing team!

Westman is an industry-leading communications provider based in Brandon MB, offering residential and commercial High-Speed Internet, Digital TV, and Phone services in communities across Manitoba. Established in 1977, as a locally owned and operated cooperative, Westman is dedicated to delivering competitive and innovative services, providing an exceptional member experience, and supporting the communities we serve.

What we have to offer:
- Competitive compensation package.
- Comprehensive group benefits plan (extended health; life; dental; vision; GRRSP; and health and wellness).
- Various Learning and Development initiatives, and opportunities to grow within our team!
- Opportunity to participate in company events and activities and enjoy our company perks!

What you'll do:
- Procure, install, configure, and troubleshoot end-user computer hardware, software, and equipment.
- Research, analyze, recommend, and implement systems required to operate and manage the IT infrastructure.
- Collaborate internally on WCG service offering and competitive products.
- Complete required software upgrades to the infrastructure components timely.
- Ensure that the network systems have automated monitoring that is capable of identifying problems proactively.
- Resolve trouble reports from monitoring system in accordance with the operations Service Level Objectives
- Support Windows and Linux server operating systems used to support internet and data services (Active Directly, DHCP, DNS, TFTP, etc.).
- Provide training as required to internal staff and external clients.

What you'll bring to the team:
- Bachelor's degree or college diploma in Information Technology, Computer Science, or a related field.
- Minimum 3 years of experience in network services field including hands-on experience with IT infrastructure.
- Excellent knowledge/experience in:
  - Enterprise level firewalls and gateway devices.
  - Microsoft Active Directory and Office 365 environments.
  - VMware, storage systems/clusters, and other IT infrastructure components.
  - Unix based (Linux, Ubuntu, Cent OS etc.) operating systems.
  - IT infrastructure standards and configuration best practices.
  - Scripting languages (Power Shell, Bash, PHP, Perl, Python etc.).
  - Networking (TCP/IP networking and core technologies, such as VPN, routing, HTTP, DNS, etc.).
- Basic knowledge of RF fundamentals as it applies to cable networks.
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- Must be able to lift and carry up to 50 lbs and be available to be on call.
- Must hold and maintain a valid driver's license and be bondable.

DEADLINE FOR APPLICATIONS: This position is open until filled.

As an equal-opportunity employer, we are committed to an inclusive and barrier free environment at Westman Communications Group and encourage applications from all qualified individuals. If you require a reasonable accommodation at any point during recruitment process or would like to request this posting in an alternate format, please indicate by emailing hr@westmancom.com of the accommodation requirements. While we thank each applicant for their interest, only selected candidates will be contacted.

Apply today to join our team at https://westmancom.com/company-info/careers and begin your exciting career journey with us!

COMMUNITY • TEAMWORK • INTEGRITY • INNOVATION • CUSTOMER EXPERIENCE