



POSITION: AGRICULTURAL/HEAVY DUTY SERVICE TECHNICIAN (PERMANENT, FT)

Locations: Brandon, Arborg, Hartney, Killarney, Roblin, Steinbach, Swan River and Moosomin, SK

WHO WE ARE

Mazergroup is a family of machinery dealerships offering agricultural, construction, and commercial turf equipment, sales, parts, and service. With eighteen locations across Manitoba and Saskatchewan, we are ideally positioned to serve our customers throughout our territory.

THE OPPORTUNITY

Reporting to the Service Manager, Agricultural/Heavy Duty Service Technicians must enjoy being independent, self-motivated, and have a desire to provide quality customer service in a professional and profitable fashion. Working with the parts and sales departments, the Technicians will also assist with the sales of parts and/or service and maintain work areas, equipment, and tools.

WHAT YOU WILL DO

- Provide friendly, professional, knowledgeable customer service
- Assemble and inspect equipment. Diagnose issues; make recommendations as to course of action and repair/recondition as needed, keeping detailed records of time spent and action taken on each job.
- Maintain and care for all shop areas, equipment, vehicles and tools.
- Work with Parts department to communicate and/or anticipate need.
- Ensure training/education is updated regularly to ensure technical / product knowledge is current.
- Routinely promote preventative maintenance service advice
- Awareness of company Health and Safety guidelines and actively support and promote safety initiatives in the location
- Arrive at work with a clean, professional appearance each day
- Perform quality service as efficiently as possible and promote healthy customer relationships
- Produce accurate, succinct records of work performed.
- Maintain a clean, safe environment in the shop and vehicles, communicating issues as they are identified. Pose solutions to problem areas

WHAT YOU WILL BRING

- Demonstrated high level of mechanical /technical competence as a Heavy Duty or Agricultural Equipment Technician, Red Seal Certification preferred
- Pursuing Red Seal Certification through apprenticeship a combination of 3 or more years of work experience and industry courses in heavy equipment repair is required.
- Valid driver's license with clean abstract
- Good written and oral communication skills – able to read and comprehend English technical manuals
- Good organization and time management skills
- Basic – medium computer literacy; please reference your computer skills
- Physical ability to lift/push/pull minimum of 50 pounds and to maneuver in/through/around equipment easily and safely
- Ability to work indoors/outdoors, with tolerance to fumes or odors
- Fork-lift operations safety certificate preferred

WHAT WE OFFER

- Comprehensive benefits package - extended health, dental, short term/long term disability, etc.
- Employee Registered Retirement Savings Plan (RRSP) contributions with employer matching program
- Billing efficiency bonus payouts
- Apprenticeship wage top up program

HOW TO APPLY

You can apply online at <https://mazergroup.ca/careers/current-job-openings>

We thank all those who apply, however only candidates selected for an interview will be contacted.