



# JOIN OUR TEAM!

---

## CUSTOMER SALES & SERVICE REPRESENTATIVE (CSSR), FULL-TIME

WESTMAN COMMUNICATIONS GROUP is seeking applications from energetic, highly motivated individuals to become part of our team. Westman is a successful, fast-paced and dynamic organization, with a positive, team-oriented work environment. We offer competitive compensation including a comprehensive and unique benefits package and the opportunity to earn commissions. Leverage your knowledge with a local technology leader.

### What you'll do

- Provide pleasant, professional, knowledgeable service and exceptional customer support via face-to-face and telephone interaction
- Promote the features, advantages and benefits of our services and assist customers in determining the cable, Internet and phone services best suited to their needs
- Process orders for new services, moves, changes, service disconnection, and rental of equipment

### What you'll bring to the team

- One year of sales and/or customer service experience
- Pleasant personality with superior communication skills
- A positive “can do” attitude and customer focused approach; ability to manage challenging situations with professionalism and tact
- Ability to work independently with minimal supervision
- Intermediate knowledge of Office 365 (Outlook, Word, and Excel) is an asset

**\*Must be available to work evenings and weekends**

**DEADLINE FOR APPLICATIONS:** NOON on Monday, May 10, 2021.

As an equal-opportunity employer, we encourage applications from all qualified individuals. While we thank each applicant for their interest, only selected candidates will be contacted.

Apply today to join our team at <https://westmancom.com/careers>  
and begin your exciting career journey with us!

