

# **BROADBAND MAINTENANCE APPRENTICE/TECHNICIAN (BRANDON, MB)** *Position title will commensurate with experience*

**WESTMAN COMMUNICATIONS GROUP** (Westman) is seeking applications from energetic, highly motivated individuals to become part of our growing team!

Westman is an industry-leading communications provider based in Brandon MB, offering residential and commercial High-Speed Internet, Digital TV, and Phone services in communities across Manitoba. Established in 1977, as a locally owned and operated cooperative, Westman is dedicated to delivering competitive and innovative services, providing an exceptional member experience, and supporting the communities we serve.

#### What we have to offer:

- Competitive compensation package.
- Comprehensive group benefits plan (extended health; life; dental; vision; GRRSP; and health and wellness).
- Various Learning and Development initiatives, and opportunities to grow within our team!
- Opportunity to participate in company events and activities and enjoy our company perks!

#### What you'll do:

- Complete maintenance, installation, and repair of Westman's broadband systems with a focus on providing an exceptional customer experience.
- Diagnose, repair, and replace faulty cables, broadband electronics, coaxial, and fibre optic cables as required.
- Perform cable locates as required.
- Update documentation daily related to work performed, ensuring proper tracking of projects.
- Use advanced equipment to conduct signal leakage monitoring, broadband forward & reverse sweeps, and power supply maintenance as required.
- Complete all duties of manhole work in accordance with policies, such as permit documentation, gas testing, etc.
- Perform all work in accordance with local regulations and WCG's policies, procedures, and standards of practice.

### What you'll bring to the team:

- Minimum Grade 12 or equivalent is required.
- Minimum of 2-year post-secondary education in a related field (such as Electronics or Telecommunications) or relevant courses/certifications (such as NCTI or SCTE) is required.
- Minimum 1 year of experience in telecommunications is required. Customer service experience is an asset.
- Knowledge of/experience in electronic or network installation & repair, or residential wiring/construction is required.
- Ability to read and understand fibre optic & broadband plant maps, with an understanding of construction wiring practices.
- Ability to obtain and maintain certification in Basic First Aid and CPR C.
- Must be comfortable with heights (ladder work) and confined spaces, and be able to carry up to 75 lbs.
- Must be willing to travel with the potential of extended stays away and be on-call for emergency services as needed.
- Must hold and maintain a valid driver's license.

## **DEADLINE FOR APPLICATIONS:** This position is open until filled.

As an equal-opportunity employer, we are committed to an inclusive and barrier free environment at Westman Communications Group and encourage applications from all qualified individuals. If you require a reasonable accommodation at any point during recruitment process or would like to request this posting in an alternate format, please indicate by emailing hr@westmancom.com of the accommodation requirements. While we thank each applicant for their interest, only selected candidates will be contacted.

Apply today to join our team at <u>https://westmancom.com/company-info/careers</u> and begin your exciting career journey with us!