

BROADBAND INSTALLATION & REPAIR APPRENTICE/TECHNICIAN – SWAN RIVER *Position title will commensurate with experience*

WESTMAN COMMUNICATIONS GROUP (Westman) is seeking applications from energetic, highly motivated individuals to become part of our growing team!

Westman is an industry-leading communications provider based in Brandon MB, offering residential and commercial High-Speed Internet, Digital TV, and Phone services in communities across Manitoba. Established in 1977, as a locally owned and operated cooperative, Westman is dedicated to delivering competitive and innovative services, providing an exceptional member experience, and supporting the communities we serve.

What we have to offer:

- Competitive compensation package.
- Comprehensive group benefits plan (extended health; life; dental; vision; GRRSP; and health and wellness).
- Various Learning and Development initiatives, and opportunities to grow within our team!
- Opportunity to participate in company events and activities and enjoy our company perks!

What you'll do:

- Deliver positive customer experiences by following best practices for customer service and effectively communicating/escalating.
- Complete residential and commercial installations of broadband equipment and services.
- Analyze and find solutions for emergency repair situations.
- Repair or replace faulty drop cables.
- Replace faulty broadband electronics, coaxial, and fibre optic cables.
- Complete maintenance and repair tasks using advanced test equipment.
- Perform all work in accordance with quality control guidelines and company policies and procedures.

What you'll bring to the team:

- Minimum Grade 12 education.
- Minimum one year of customer service experience is required.
- Experience and/or post secondary education in electronics/electrical wiring, Telecommunications, or a related field is considered an asset.
- Must hold and maintain a valid driver's license.
- Must have no fear of heights (ladder work) and be able to carry 75 lbs.
- Must be able and willing to be on-call for emergency services as needed.

DEADLINE FOR APPLICATIONS: This position is open until filled.

As an equal-opportunity employer, we are committed to an inclusive and barrier free environment at Westman Communications Group and encourage applications from all qualified individuals. If you require a reasonable accommodation at any point during recruitment process or would like to request this posting in an alternate format, please indicate by emailing hr@westmancom.com of the accommodation requirements. While we thank each applicant for their interest, only selected candidates will be contacted.

Apply today to join our team at <u>WCG's Career Page</u> and begin your exciting career journey with us!