

*Do you enjoy a hands-on approach and have a passion for wireless communications?
Join our team at our location in beautiful Kenora, ON!*

Prairie Mobile Communications is a leading Wireless Communications sales and service company that was founded over 50 years ago. It is now one of Kenwood Canada's largest Land Mobile Radio Dealers and one of SaskTel's largest Authorized Dealers with 21 locations across the Prairies. We offer SaskTel Cellular & Data, Internet and Max TV services in Saskatchewan, along with two-way radio sales and service throughout Alberta, Saskatchewan, Manitoba and Northwest Ontario. We are proud to partner with SaskTel, Kenwood, Motorola, Icom, L3Harris, PBE and many other great companies!

Prairie Mobile Communications is looking for a **Service Technician** for our Two-Way Radio Division at our location in **Kenora, ON**. This is a full-time, permanent position. All levels (beginner, mid, and senior) are welcome to apply.

Job Duties:

- Troubleshoot, diagnose, and repair electronic equipment, including radio receiver and transceiver units, pagers, cell-phone boosters, accessories, coaxial cable, and test equipment.
- Program radio equipment for the sales and service department, and design and build various hardware to perform this function.
- Install communications equipment in shop and field environments, as well as in buildings and various kinds of vehicles (i.e., police automobiles, ambulances, trucks, etc.)
- Provide internal advice on technical matters concerning radio and test equipment to the sales and service departments.
- Document modifications and procedures and make information available internally.
- Maintain frequency database and library reference materials and advise manager of discrepancies.
- Monitor customer frequencies when problems are reported and advise on results and remedies.
- Assist in the maintenance of the NXDN, PP, LTR, and conventional repeater systems.
- Assist in site maintenance procedures at all Prairie Mobile sites within the region.
- Design, troubleshoot, and research a variety of electronic equipment.
- Evaluate and recondition used radio/cellular equipment for resale.
- Maintain daily work log for technical work performed.
- Participate in the inventory count as required.
- Provide front counter assistance and support as required.
- Perform other duties as required.

Qualifications:

- Recognized certificate or diploma in a related field such as Telecommunications Networking, Communications Engineering Technology or RF Electronics (an equivalent combination of education and work experience may be considered).
- Minimum three (3) years' experience in a similar role is preferred.
- Skilled in repair and programming two-way radios, antennae, coax cable and connectors and remote terminals.
- Strong communication and interpersonal skills with the ability to communicate with all levels of staff, service providers, customers, and the public.
- Excellent time management and organization skills with the ability to meet deadlines and pay attention to detail.
- Ability to work independently as well as part of a team.
- Be mechanically inclined and able to work with and maintain hand tools and small power tools.
- Proficiency in Microsoft Office applications including Word, Excel and Outlook, as well as Internet based tools.
- Ability to install software.
- A valid driver's license is required for travel to customer sites as required.
- Ability to work in various workplace conditions ranging from service shops to outside fields.
- Be in good physical condition with the ability to lift, push, and/or pull weights up to 50 lbs.
- Results oriented, adaptable, an analytical thinker, and possess a high and positive can-do attitude!

Benefits and Perks:

- Competitive hourly rate.
- Comprehensive benefits including extended health, dental, vision and more.
- RRSP matching and Educational Assistance Program.
- Continued support to succeed in your role.
- Family-oriented team environment.
- Respectful and fun workplace environment driven by our company culture values.



Find your fit and help us connect people to what's important to them.

To apply, please submit your resume online at prairiemobile.com/careers or send an e-mail to careers@prairiemobile.com. Please include the position and location you are applying for in the subject line.

Prairie Mobile Communications is an equal opportunity employer.

We thank all applicants for their interest. Only those selected for interviews will be contacted.