



Asset and Configuration Management Analyst
Competition: #2021-22-28
Location: Flexible within Manitoba

Manitoba Agricultural Services Corporation (MASC) has an exciting opportunity for you to be a part of a team that values building relationships, enables change, and supports the agriculture industry in Manitoba. Come join our team as we offer an engaging work environment, competitive pay, a comprehensive benefits package (including pension plan), and we encourage a healthy work-life balance.

Reporting to the IT Service Lead, the Asset and Configuration Management Analyst is responsible for managing the ITSM Configuration Management Process based on ITIL best practices, focusing on core ITIL functions integration points with Release, Problem, Incident, Configuration and Service Level Management.

The Asset and Configuration Management Analyst ensures that standardized methods and procedures are used for efficient and prompt handling of all changes to minimize the impact of change upon service quality for all information technology initiatives that support the strategic direction of the Manitoba Agricultural Services Corporation, in accordance with the Digital Division Strategic Plan.

MASC values innovation, excellence, collaboration, and accountability. We strive to enhance existing products and develop new products, transform service delivery to enrich the client experience, pursue customer driven organizational change, and maximize performance, engagement, and development of all employees.

MASC has five core competencies: communication, decision making, initiative & innovation, leadership, and organization. Competencies relate to every position at MASC and along with the technical requirements, are included in the qualifications for all positions at MASC.

Essential Qualifications:

- Degree or Diploma in a related discipline or an equivalent combination of related education and experience may be considered.
- Experience with ITIL v3 or greater framework
- Experience with maintaining a configuration management database (CMDB)
- Experience providing Change Management following ITIL principles and guidelines
- Experience utilizing ITSM Software

Desired Qualifications

- Knowledge of application, network, data and infrastructure support and operations.
- Knowledge of Software Delivery Lifecycle (SDLC)
- ITIL training/current certifications:
 - Foundation
 - Service Strategy
 - Service Transition
- Knowledge of the following:
 - Devops methodologies

Conditions of Employment:

- Must be legally entitled to work in Canada.
- Must possess a valid driver's license, access to a vehicle and the ability to travel within the Province of Manitoba.

SALARY: \$60,824 – 78,716
CLOSING DATE: **Monday November 22, 2021**
COMPETITION: #2021-22-28
APPLY IN WRITING TO: MASC – Human Resources
Unit 100 – 1525 First Street S.
Brandon, MB R7A 7A1
E-mail: hr@masc.mb.ca

We believe diversity strengthens our ability to provide excellent customer service in a positive work environment. We encourage all to apply. Only those selected for further consideration will be contacted.