



Job Description
Network Technician

Job Title	Network Technician
Manager	Davion Kelly

Primary Responsibilities

- Designing and installing well-functioning computer networks, connections and cabling.
- Performing troubleshooting to system failures and identify bottlenecks to ensure long term efficiency of network.
- Testing and configuring software and maintain and repair hardware and peripheral devices.
- Inspect LAN infrastructure and fix minor or major problems/bugs.
- Test and configure software and maintain and repair hardware and peripheral devices.
- Evaluate network performance and find ways of improvement.
- Organize and schedule upgrades and maintenance without deterring others from completing their own work.
- Do regular data backups to protect the organization's information.
- Provide technical direction to co-workers on computer and network usage and offer comprehensive advice and instructions.
- Correspond with incoming clients and visitors in a friendly and positive way.

- Answers incoming calls, positively and warmly.
- Performs other tasks and duties, as requested or required.

Skills and Attributes

- Proven experience as network technician or relevant position.
- Outstanding diagnostic, problem-solving and analytical skills.
- Good communication skills
- Physically fit and able to crouch and sit for long periods and work in tight spaces.
- Passion for learning and engaging with new network ideas
- Good knowledge of LAN/WAN networks, TCP/IP protocols and network technologies
- Hands-on experience with common software and hardware
- Possession of a valid Manitoba Class 5 driver's license.

Work Environment

- Fast-paced environment
- Monday to Friday, 8am to 5pm, with one-hour unpaid lunch
- Required to use operating tools
- Occasional overtime / travel required
- Interacts with clients.

Terms and Conditions

- Your position will be that of IT Technician
- Your hours will be Monday-Friday 8:00am-5:00pm with a one-hour unpaid lunch.