

PURPOSE and SCOPE

This 8 month term position in the Product Management Support role, will assist with the gathering of product feedback and information. This position works closely with MacDon Engineering, Marketing and Product Support staff. You are responsible to provide feedback from various test and pilot production machines. This will primarily be across the Midwest U.S.

PRIMARY JOB RESPONSIBILITIES

The following are the main job responsibilities and priorities that this position must focus on, must achieve and must excel at:

- Support MacDon staff in evaluating new products in several different U.S. territories. This may involve working with dealers and customers.
- Train dealers and customers on operation and features of new product.
- Report weekly in a written report on product issues experienced. Assist MacDon Product Support with preliminary diagnostics and minor repairs.
- Report weekly on customer and dealer product feedback, with a final program summary at end of term to be presented to your Product Manager.
- Assist with set-up and perform maintenance on demo equipment.
- Other duties as assigned.

QUALIFICATIONS

Education and Experience

- Enrolled in (or graduated from) a University Engineering or Agriculture Program, or a College Engineering or Agriculture program.

Skills and Knowledge

- Experienced in the operation of combines and draper headers.
- Excellent communication skills; oral and written.
- Ability to travel within the U.S.
- Intuitive, self-motivated and hard working.
- Class A CDL driver's license an asset.
- Good interpersonal relations.
- Strong Mechanical abilities-experience with machinery repairs an asset.
- Knowledge of hydraulic and electrical circuits – troubleshooting and repair experience an asset.

Interested applicants can submit resume and cover letter to Jillian Pitura at JPitura@macdon.com

