

Professional Employment Opportunity

AWASIS AGENCY OF NORTHERN MANITOBA Unit: Winnipeg Smith Office Location: 274 Smith Street, Winnipeg, Manitoba

Position: IT Systems Administrator One (1) Full-Time Permanent Position

Reporting to the IT Manager, the IT Systems Administrator is responsible for troubleshooting technical problems with minimal disruption to everyday business activities. Participate in the planning, implementation and making improvements to the existing IT infrastructure. The work must have a high degree of accuracy, and requires attention to detail. Provide creative solutions to complex problems, the incumbent must effectively communicate with others, some of whom may not have strong technical knowledge.

Key Responsibilities:

- Act as the primary support of all Server Operating Systems.
- Support: Active Directory; Azure environments; physical and virtual server environments.
- Sustain and implement secure networking infrastructure.
- Configure and maintain onsite and cloud backups.
- Maintain existing storage including SAN/NAS arrays.
- Participate in selection of hardware/software and design of infrastructure.
- Provide escalation support for IT Technicians and Helpdesk related issues in support of end users.
- Respond to emergency and critical situations as they arise.

Qualifications:

- Post-secondary education in a Computer Science program.
- 2 years + work experience in a similar role.
- Microsoft Azure and Office 365 training preferred.
- Microsoft Certified Systems Engineer (MCSE) an asset, Storage Certification, Cisco CCNA and VMWare Certification an asset.
- Demonstrated understanding and respect for Indigenous culture
- Ability to speak Cree or Dene languages an asset.

Working Conditions:

- Fast-paced, community-based child welfare working environment.
- Independent work, professional office environment, mentally challenging problems.
- Diverse work culture.
- Access to sensitive information for which confidentiality must be maintained.
- Maintain satisfactory Criminal Record, Child Abuse Registry and Prior Contact checks.
- Overtime, overnight, and remote travel required.

Salary: Awasis Agency offers a competitive salary and employee benefit package. Salary will commensurate with education and experience

Closing Date: Monday, March 21, 2022

Awasis Agency provides service to Indigenous children and families, therefore preference will be given to Indigenous applicants. **Applicants are encouraged to self-identify.** Individuals interested in this challenging opportunity please reference **Competition Number 2022-021 on your resume/cover letter and include it in the subject line of your email**, in confidence to:

Human Resources Department Awasis Agency of Northern Manitoba Competition #2022-021 315 McGee Street Winnipeg, MB R3G 1M7 Fax: 204-790-4455 Email: <u>hr@awasisagency.ca</u>

We thank all applicants who apply, however, only those selected for an interview will be contacted.

Applicants may request reasonable accommodation related to the materials or activities used throughout the selection process.

**Note: Awasis Agency Vaccination policy mandate: fully vaccinated plus booster.