

Community Safety Officer

The City of Thompson invites qualified applicants to submit a resume for consideration for a full-time position in the Department of Fire and Public Safety:

The Community Safety Officer (CSO) is responsible for enforcing the provision of bylaws passed by Council and of appointed statutes. The CSO assists and works cooperatively with the RCMP and other stakeholders, using a collaborative enforcement model. The CSO is responsible for enforcement, prevention, intervention, and education of applicable legislation, with an emphasis on the Downtown area.

Duties include conducting patrols within the community, investigating and responding to by-law complaints, ensuring resolution either by education and redirection or ticketing, explaining and interpreting policies and regulations to public and Administration, maintenance of documents and files, preparation of notices, summonses, and legal documents, maintaining the confidentiality of all information.

In addition to the minimum qualifications listed on the City of Thompson website, the right candidate will have superior interpersonal skills, with emphasis on effective communication and conflict resolution, excellent oral and written communication with a focus on customer service and public relations, demonstrated ability to maintain a professional manner and make sound decisions under stressful public conditions, demonstrated knowledge of issues facing hard-to-serve populations, including but not limited to: homelessness, addictions, crime prevention, and public safety, demonstrated understanding of the social roots of crime, and knowledge of community resources.

The City of Thompson offers a comprehensive benefits program and competitive salary. Please review the detailed list of qualifications at www.thompson.ca under Employment Opportunities.

Applications outlining education, experience, qualifications and references will be accepted up to and including Friday, March 25, 2022. Applications are available online at www.thompson.ca or at City Hall. Those interested may apply in confidence to:

Human Resources
City of Thompson - 226 Mystery Lake Road
Thompson, Manitoba R8N 1S6
FAX: (204) 677-7981
E-Mail: dkondakor@thompson.ca

We thank all applicants for their interest, however, only those selected for an interview will be contacted. Those requiring assistance with the application process should call 204-677-7924.

The City of Thompson is committed to providing a superior quality of life and unlimited opportunities. We are dedicated to supporting healthy growth and our northern urban lifestyle while providing our residents with high quality municipal services and facilities.



Community Safety Officer Qualifications

- Canadian Citizen or Permanent resident, minimum of 18 years of age
- Must be a graduate of a recognized CSO/FNSO program and have proof of the following:
 - Public safety and crime prevention
 - Victims services and social services
 - Enforcement and provincial enactments
 - Arrests, searches and seizures
 - Use of force and officer safety
 - Notetaking, interview basics and court preparation
 - Aboriginal awareness and community diversity
- Completion of Grade 12 or equivalent
- Valid class 4 driver's license and a clean drivers abstract
- Minimum physical requirements *
- Minimum vision and hearing requirements*
- Successful passing of Criminal Records Check and Vulnerable Sector Checks and required security clearances and ability to maintain ongoing
- Successful passing of Child Abuse Registry Check and ability to maintain ongoing
- Possess current certification in Standard First Aid including CPR
- Superior interpersonal skills, with emphasis on effective communication and conflict resolution
- Excellent oral and written communication with a focus on customer service and public relations
- Demonstrated ability to maintain professional manner and make sound decisions under stressful public conditions
- Demonstrated knowledge of issues facing hard-to-serve populations, including but not limited to: homelessness, addictions, crime prevention, and public safety
- Demonstrated understanding of the social roots of crime, and knowledge of community resources
- Ability to work shift work
- Ability to take due care and responsibility while working alone and unsupervised.
- Ability to travel for extended periods to attend required training programs
- Ability to speak Cree or Dene would be an asset

Please refer to the detailed qualifications described below related to minimum physical ability, vision standard, hearing standard and testing process.



***Minimum Physical Ability**

- Physical Ability Test
- Ability to wear duty belt and protective vest for 10 hour shifts
- Ability to ride bicycle and walk as a method of patrol
- Ability to work in both warm and cold conditions

****Minimum Vision Standards**

Those not requiring glasses or contact lenses

- 20/20 vision (binocular – using both eyes)

Those requiring glasses:

- without glasses – 20/40 binocular (using both eyes) with 20/40 in the weaker eye
- with glasses – 20/20 vision (binocular using both eyes)

Those requiring contact lenses:

- the use of soft contact lenses is permitted with at least one year of successful use.
- Without contact lenses: 20/40 binocular (using both eyes) with 20/80 in the weaker eye
- With contact lenses: 20/20 vision (binocular using both eyes)

Color vision

- No color blindness or color vision deficits
- Candidates who fail the PIP test should be required to pass the Farnsworth D-15.
- Use of rose-colored lenses should not be permitted during testing

****Minimum Hearing Standards**

Hearing: Must meet the minimum hearing standards as assessed by an audiologist

Hearing loss in both ears to be no greater than:

Frequency:	500 Hz	1000 Hz	2000 Hz	3000 Hz
Each ear:	25 dB	25dB	25dB	25dB

The **competition** will be comprised of a testing process, which includes but is not limited to: written test, physical test and security screening. Successful candidates will advance to the interview process, which will be conducted by panel. Offers of employment will be conditional upon successful completion and passing of the established “Training Program”.

