



JOIN OUR TEAM!

CUSTOMER SALES & SERVICE REPRESENTATIVE (CSSR), FULL-TIME

WESTMAN COMMUNICATIONS GROUP is seeking applications from energetic, highly motivated individuals to become part of our team. Westman is a successful, fast-paced and dynamic organization, with a positive, team-oriented work environment. We offer competitive compensation including a comprehensive and unique benefits package and the opportunity to earn commissions. Leverage your knowledge with a local technology leader.

What you'll do

- Provide pleasant, professional, knowledgeable service and exceptional customer support via face-to-face and telephone interaction
- Promote the features, advantages and benefits of our services and assist customers in determining the cable, Internet and phone services best suited to their needs
- Process orders for new services, moves, changes, service disconnection, and rental of equipment

What you'll bring to the team

- One year of sales and/or customer service experience
- Pleasant personality with superior communication skills
- A positive “can do” attitude and customer focused approach; ability to manage challenging situations with professionalism and tact
- Ability to work independently with minimal supervision
- Intermediate knowledge of Office 365 (Outlook, Word, and Excel) is an asset

***Must be available to work evenings and weekends**

DEADLINE FOR APPLICATIONS: NOON on Monday, June 15th, 2020.

HOW TO APPLY: When applying for this position, please reference the position title in the subject line and/or the body of the e-mail and/or cover letter.

As an equal-opportunity employer, we encourage applications from all qualified individuals. While we thank each applicant for their interest, only selected candidates will be contacted.

Please submit your cover letter and resume to:

Krista Derksen

E-mail: hr@westmancom.com

