

FIELD OPERATIONS TECHNICIAN - Term

More than one (1) position may be filled off of this competition

WESTMAN COMMUNICATIONS GROUP (Westman) is seeking applications from energetic, highly motivated individuals to become part of our growing team!

Westman is an industry-leading communications provider based in Brandon MB, offering residential and commercial High-Speed Internet, Digital TV, and Phone services in communities across Manitoba. Westman also owns and operates radio stations Q Country 91.5 FM and 94.7 STAR FM, which broadcast throughout southwestern Manitoba. Established in 1977, as a locally owned and operated cooperative, Westman is dedicated to delivering competitive and innovative services, providing an exceptional member experience, and supporting the communities that we serve. Westman empowers our team members to be innovative, team-oriented, community-based, and customer-focused, championing a culture centered around strong values.

Based in Brandon and reporting directly to the Manager, Construction, this position is responsible for all aspects of construction and installation of new, rebuilt and/or repaired customer broadband cables and equipment with a focus on provide exceptional customer service and support.

What you'll do:

- Work with our Construction and Fibre Teams performing pre, post and upgrade construction tasks
- Work closely with our Drop Coordinator to ensure all necessary work is completed for new, repaired, replaced, or upgraded fibre and coax cable drops
- Provide positive customer experiences regarding equipment and services
- Work cooperatively with other departments to coordinate support and escalation
- Complete work orders for all tasks completed in WCG's data base in a timely manner
- Perform all work in accordance with quality control guidelines and company policies and procedures

What you'll bring to the team:

- Minimum Grade 12 education
- Experience in construction or residential wiring is considered an asset
- Strong attention to detail, timelines, and quality of work
- Demonstrated ability to work with the public, in a customer focused environment
- Must be a good team worker and have a strong work ethic
- Valid certificate in Basic Rescuer CPR and Emergency First Aid
- Must be able to carry 50 lbs
- Must have and maintain a valid driver's license
- Ability to travel to remote communities with possibility of extended stays away from Brandon

DEADLINE FOR APPLICATIONS: This position is open until filled.

Westman is a successful, fast-paced and dynamic organization, with a positive, team-oriented work environment. We offer competitive compensation including a comprehensive and unique benefits package. Leverage your knowledge with a local technology leader.

As an equal-opportunity employer, we encourage applications from all qualified individuals. While we thank each applicant for their interest, only selected candidates will be contacted.

Apply today to join our team at https://westmancom.com/careers



and start your exciting career journey with us!