



Insurance Specialist

Competition: #2022-23-45

Location: Brandon, MB

(There may be an opportunity for a hybrid work arrangement.)

Manitoba Agricultural Services Corporation (MASC) has an exciting opportunity for you to be a part of a team that values building relationships, enables change, and supports the agriculture industry in Manitoba. Come join our team as we offer an engaging work environment, competitive pay, a comprehensive benefits package (including pension plan), and we encourage a healthy work-life balance.

Reporting to the Client Service Manager, the Insurance Specialist is responsible for providing a high level of personalized customer service to Manitoba producers. The successful candidate will be the insurance expert for the service centre team. In this role, you will be responsible for ensuring that MASC's insurance products are administered effectively and resolving client issues. You will also be responsible for planning and implementing the insurance-related goals and targets as part of the service centre and divisional strategic plans.

MASC values excellence, integrity, and accountability. We strive to enhance existing products and develop new products, transform service delivery to enrich the client experience, pursue customer driven organizational change, and maximize performance, engagement, and development of all employees.

MASC has five core competencies: communication, decision making, initiative & innovation, leadership, and organization. Competencies relate to every position at MASC and along with the technical requirements, are included in the qualifications for all positions at MASC.

ESSENTIAL QUALIFICATIONS:

- Post-secondary education in agriculture and related experience or an equivalent combination of related education and experience may be considered.
- Experience providing a high level of customer service.
- Experience interpreting and applying regulations, contracts, policies, and procedures.
- Experience in the agricultural industry.
- Knowledge in sales and marketing.
- Knowledge of agricultural insurance.
- Ability to use Microsoft products (SharePoint, OneDrive, Excel, Word, Outlook, PowerPoint) in a cloud-based environment.

CONDITIONS OF EMPLOYMENT:

- Must be legally entitled to work in Canada.
- Must possess a valid driver's licence, access to a vehicle and the ability to travel within the Province of Manitoba.

SALARY: \$60,295 – 72,399 per annum (under review)

CLOSING DATE: **March 20, 2023**

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APPLY IN WRITING TO: MASC – Human Resources
Unit 100 – 1525 First Street S.
Brandon, MB R7A 7A1
E-mail: hr@masc.mb.ca

We believe diversity strengthens our ability to provide excellent customer service in a positive work environment. We encourage all to apply. Only those selected for further consideration will be contacted.