COMMUNITY • TEAMWORK • INTEGRITY • INNOVATION • CUSTOMER EXPERIENCE



BROADBAND MAINTENANCE TECHNICIAN - BRANDON, MB

WESTMAN COMMUNICATIONS GROUP (Westman) is seeking applications from energetic, highly motivated individuals to become part of our growing team!

Westman is an industry-leading communications provider based in Brandon MB, offering residential and commercial High-Speed Internet, Digital TV, and Phone services in communities across Manitoba. Westman also owns and operates radio stations Q Country 91.5 FM and 94.7 STAR FM, which broadcast throughout southwestern Manitoba. Established in 1977, as a locally owned and operated cooperative, Westman is dedicated to delivering competitive and innovative services, providing an exceptional member experience, and supporting the communities that we serve. Westman empowers our team members to be innovative, team-oriented, community-based, and customer-focused, championing a culture centered around strong values.

What you'll do:

- Maintenance, installation, and repair of Broadband infrastructure including repairing or replacing faulty cables, installing broadband electronics, replacing faulty broadband electronics, etc.
- Perform required work on both coaxial and fibre optic cables
- Use advanced equipment to conduct signal leakage monitoring and broadband forward and reverse sweeps as required
- Provide Westman customers with a positive experience regarding equipment and services
- Perform all work in accordance with quality control guidelines and company policies and procedures

What you'll bring to the team:

- Minimum grade 12 education
- 2-year Electronic Technician course or NCTI, SCTE System and Service Technician courses or SCTE Broadband Distribution Specialist Certification, with a minimum mark of 80% in each course
- Experience in installation and repair of electronics or networks is considered an asset
- Experience in residential wiring or construction is considered an asset
- Demonstrated ability to work with the public in a customer focused environment; customer service experience is considered an asset
- Ability to understand fibre optic/broadband maps and understand of construction wiring practices
- Strong analytical skills and technical aptitude
- Valid certification in Basic Rescuer CPR and Emergency First Aid
- Must have no fear of heights and be able to carry 75 lbs
- Must hold and maintain a valid driver's license
- Must be willing to work shifts, to be on-call, and available for emergency service

DEADLINE FOR APPLICATIONS: Open until the position is filled.

Westman is a successful, fast-paced and dynamic organization, with a positive, team-oriented work environment. We offer competitive compensation including a comprehensive and unique benefits package. Leverage your knowledge with a local technology leader.

As an equal-opportunity employer, we encourage applications from all qualified individuals. While we thank each applicant for their interest, only selected candidates will be contacted.

Apply today to join our team at <u>https://westmancom.com/careers</u> and begin your exciting career journey with us!

